

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	31-03-2026 18:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	31-03-2026 18:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Commerce And Industry
विभाग का नाम/Department Name	Department Of Commerce
संगठन का नाम/Organisation Name	Spices Board
कार्यालय का नाम/Office Name	Head Office
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	Servers (V2) (Q2)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	1 Year (s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या / Minimum number of bids required to disable automatic bid extension	2

बिड विवरण/Bid Details	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य / Estimated Bid Value	900000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में है / Purchase Preference to MII sellers available upto price within L1+X%	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50

सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time)
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	25

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

[OM No.1_4_2021_PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

3. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is

not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Servers (V2) (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Chassis	Description of Stores	Server with standard 1 year warranty
	Form Factor	Rack
	Size (RU)	2
Processor and Motherboard	Number of Sockets Populated with Processors on the Server	2

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Processor Number	Intel Xeon Gold 6544Y, Intel Xeon Gold 6444Y, Intel Xeon Gold 6338N, Intel Xeon Gold 6338, Intel Xeon Gold 6348, Intel Xeon Gold 5418Y, Intel Xeon Platinum 8352S, Intel Xeon Silver 4516Y+, Intel Xeon Platinum 8352V, Intel Xeon Platinum 8352M, Intel Xeon Platinum 8352Y, Intel Xeon Gold 5318H, Intel Xeon Platinum 8353H, Intel Xeon Gold 6328H, Intel Xeon Gold 6328HL, Intel Xeon Platinum 8358P, Intel Xeon Platinum 8358, Intel Xeon Gold 6418H, Intel Xeon Gold 6530, Intel Xeon Gold 5420+, Intel Xeon Gold 5320H, Intel Xeon Gold 6554S, Intel Xeon Platinum 8450H, Intel Xeon Gold 6428N, Intel Xeon Platinum 8360Y, Intel Xeon Platinum 8362, Intel Xeon Silver 4215, Intel Xeon Gold 5520+, Intel Xeon Gold 6442Y, Intel Xeon Gold 6542Y, Intel Xeon Gold 6430, Intel Xeon Gold 6330H, Intel Xeon Platinum 8368, Intel Xeon Gold 6438N, Intel Xeon Gold 6438M, Intel Xeon Gold 6438Y+, Intel Xeon Platinum 8454H, Intel Xeon Gold 6538N, Intel Xeon Silver 4210T, Intel Xeon Silver 4215R, Intel Xeon Silver 4210R, Intel Xeon Gold 6454S, Intel Xeon Gold 6348H, Intel Xeon Platinum 8380, Intel Xeon Platinum 8368Q, Intel Xeon Platinum 8354H, Intel Xeon Gold 6448Y, Intel Xeon Gold 6538Y+, Intel Xeon Platinum 8558, Intel Xeon Gold 6548N, Intel Xeon Platinum 8558P, Intel Xeon Gold 6548Y+, Intel Xeon Platinum 8360H, Intel Xeon Platinum 8360HL, Intel Xeon Platinum 8376H, Intel Xeon Platinum 8452Y, Intel Xeon Gold 6448H, Intel Xeon Platinum 8376HL, Intel Xeon 6710E, Intel Xeon Silver 4214R, Intel Xeon CPU Max 9462, Intel Xeon 6730P, Intel Xeon Platinum 8562Y+, Intel Xeon Platinum 8462Y+, Intel Xeon CPU Max 9460, Intel Xeon Gold 6458Q, Intel Xeon Gold 6558Q, Intel Xeon Platinum 8460Y+, Intel Xeon Platinum 8380H, Intel Xeon CPU Max 9468, Intel Xeon Gold 6226R, Intel Xeon Platinum 8460H, Intel Xeon CPU Max 9470, Intel Xeon CPU Max 9480, Intel Xeon Platinum 8458P, Intel Xeon Gold 6230R, Intel Xeon Platinum 8468V, Intel Xeon Platinum 8470N, Intel Xeon Platinum 8468H, Intel Xeon Platinum 8468, Intel Xeon Platinum 8470, Intel Xeon 6740P, Intel Xeon Platinum 8568Y+, Intel Xeon 6741P, Intel Xeon Platinum 8570, Intel Xeon Platinum 8470Q, Intel Xeon 6746E, Intel Xeon 8592V, Intel Xeon Platinum 8480+, Intel Xeon 6740E, Intel Xeon Platinum 8490H, Intel Xeon 6747P, Intel Xeon Platinum 8580, Intel Xeon 6756E, Intel Xeon Platinum 8593Q, Intel Xeon Platinum 8592+, Intel Xeon 6766E, Intel Xeon 6760P, Intel Xeon 6761P, Intel Xeon 6767P, Intel Xeon 6780E, Intel Xeon 6781P, Intel Xeon 6787P Or higher
Graphic Processing Unit (GPU)	Graphic Card Availability	No, Yes Or higher
Memory	Type of RAM	DDR5 with ECC Or higher
	Total Memory (RAM) Size Installed (in GB)	32, 64, 128, 256, 512, 1024, 2048, 4096 Or higher
SSD Storage	Type of Interface for SSD	M.2/NVMe-SSD

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
HDD Storage	Type of Interface for Hard Disk Drive (HDD)	Not Applicable
Software	Certifications Compliance (Operating System)	Windows

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Anusyama. V. S	682025,Sugandha Bhavan N.H.By Pass, Palarivattom.P.O Cochin Kerala, India GSTIN - 32AAIAS3118C1Z0	1	15

Special terms and conditions-Version:1 effective from 11-07-2025 for category Servers (V2)

1.

For Buyer		
1	Warranty	The buyer may add warranty requirement while creating the bid
2	Storage Capacity	<ol style="list-style-type: none"> 1. Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) used in the Server under ATC clause. 2. The total installed capacity can be calculated by multiplying the number of populated slots for each type of drive by the capacity of each drive. However, if the buyer requires multiple SSDs or HDDs of different capacities, the buyer should mention a detailed breakdown of the requirement in the 'Additional Parameters' section of the bid.
3	Applications Compatible with the Server	Buyer may include the names of applications or programs under the buyer added ATCs for which the Server's configuration is required to support such applications or programs
For Seller		
4	Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.
5	Operating System	It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems.
6	Applications Compatibility with the Server	The seller shall ensure that the Server is compatible with the applications specified by the buyer. Requisite documents confirming compatibility from the application provider must be furnished upon request by the buyer.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of

this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

1. Specification of Server Machine

Feature	Specification
form factor	2U rack
Processor family	Intel Xeon Processors (Silver or Gold series with launch year 2023 or above)
Processor Sockets	2
Total Cores	16 or above
Base Frequency	3 GHz or above
Cache	30MB or above
RAM	DDR5 RAM, Minimum 32 GB (Expandable up to 128 GB or higher)
Internal Storage	Three 512GB NVMe SSDs - Configure RAID 5 to get ~1TB storage.
Hard Disk Drive	Four 8TB SAS (7.2K), Hot Plug Options, Configure RAID 5 with Hot Spare
RAID controller	Should support RAID 0, 1, 5, 6, 10. Controller supports both SSD and SAS drives
Network Adapter	Dual Gigabit Ethernet ports / 10GbE NIC
Expansion Slots	Support for PCIe slots for additional storage, network cards, or GPUs
Power Supply	Dual PSU for redundancy
OS	Windows Server 2025 Standard (Volume License), to be installed and configured as a Hyper-V host.
Client Access License(CAL)	User Client Access License (CAL) – 50Nos
Onsite Warranty	5 years Warranty with 24x7 Technical Support and Assistance

2. Eligibility Criteria

1. The bidder shall be registered entity in India, with the necessary Income Tax & GST registrations.

[Proof to be uploaded by bidder – Copy of GST Certificate]

2. The bidder shall have executed at least one work orders for supply and installation of IT products during the last 3 financial years (2022-23,2023-24, 2024-25), where each project should be of at least Rupees 3 Lakh.

[Proof to be uploaded by bidder - (i) Work Order and (ii) Project completion certificate / letter from the client as a proof of successful implementation]

3. Scope of Work

1. Perform server installation and configuration as required by Spices Board.
2. RAID: Configure separate RAID arrays for SSD and SAS drives to run the application server on SSD storage and the storage server on SAS storage.
3. Install and Configure Windows Server 2025 Standard as a Hyper-V host and create and run 2 Windows Server VMs.
 - Storage Server – Configure Windows server 2025 as local storage server with no public access. Enable network drive mapping within the internal network, with department-wise directory isolation and access control via username/password. Allow each department to manage users within their own directory. Set up common shared directories with restricted access across departments.
 - Application Server- Install and configure (1) Windows server 2025 and (2) Express Edition of SQL Server 2019 or higher.
4. Regular OS patch updates and security patch installations.
5. Periodic checkups for server hardware and health monitoring.
6. Provide technical assistance in diagnosing and resolving server-related issues.
7. The successful vendor shall provide technical support throughout the 5-year onsite warranty period and shall also perform any server reconfiguration requested by the Board without requiring the purchase of any additional software licenses or programs. Any such service calls and requests shall be attended within 2 hours of reporting during business hours (09.00 AM to 06.00 PM on week days) and within 04 hours during non-business hours (06:00 PM to 09:00 AM on all working days) and within 24 hours on non-working days and holidays.

4. Additional Terms & Conditions

1. Technical bid shall contain the following and Non-submission or mismatch of details may result in rejection of the bid.
2. Bidders shall submit all supporting documents strictly in the format **prescribed at Annexure II**. Failure to submit the required documents in the prescribed Annexure format, or failure to clearly indicate the corresponding page numbers for each clause, shall render the bid non-responsive and liable to be rejected outright without further evaluation.
3. Bid specific Manufacturer Authorization Form (MAF) should be submitted along with the technical bid. The OEM shall confirm the same during verification. The MAF shall include the contact details of the person issuing the authorization, including name, email, and/or phone number, to facilitate verification.

4. The make, model, and complete technical specifications of the server computers, including all sub-components and warranty/support coverage, shall be submitted along with the technical bid in the format prescribed at **Annexure III**. Product brochures and /or authenticated technical data sheets shall be enclosed.
5. The offered model must be listed on the OEM's official website with its data sheet/specifications must be publicly accessible.
6. Online support registration for the product shall be available on the OEM's official website using the product serial number.
7. OEM must have online system hardware diagnostics facility.
8. The warranty of each computer shall be verifiable on the OEM's official support website.
9. Driver software for the quoted product shall be available on the OEM's official website/support portal. The bidder shall submit the URL of the OEM website/support portal for downloading the driver software using the server model number, serial number, or service tag number, as applicable, along with the technical bid.
10. Dedicated working contact numbers/ toll free number of Bidder & OEM shall be submitted along with the technical bid. Escalation matrix of OEM/Bidder with contact numbers also have to be submitted. Calls may be made to these numbers to check their genuineness during technical evaluation. If the numbers are found to be dummy/bogus/invalid/fake the bid is liable for rejection.
11. OEM/ Authorized agency of OEM shall have at least 1 Service Support center in Consignee State. If the support centre is operated by the authorized agency, documentary proof provided by the OEM shall be submitted along with the technical bid, or such proof shall be verifiable on the OEM's official website.
12. The bidder shall submit an undertaking along with the technical bid, confirming provision of comprehensive warranty for the offered products for the period as specified in the tender document.
13. Valid and up-to-date ISO- 9001, 14001 certificates of OEM to be submitted along with the technical bid.
14. Certifications For computer: Energy Star, EPR, RoHS, BIS or any other relevant Indian Certificate shall be submitted along with the technical bid.
15. The Bidders should submit a document (on their letter head) stating that they are willing to abide by all the conditions in the Bid, ATC and corrigendum.
16. Hardware diagnostics and performance monitoring tools shall be provided by the OEM. Details of such tools present in the machine shall be submitted along with the technical bid

17. Loading and unloading of materials is the responsibility of the bidder and any charges in this regard to be borne by the bidder. Spices Board will not be liable for any damage in loading and unloading process.
18. The gazette notifications, orders and guidelines issued by Government shall be applicable in this procurement
19. Bidders shall quote only those products in the bid for which spares and service shall be available for a period of 6 years from the date of publishing this tender.
20. The bidder shall submit a self-declaration of the local content for the offered product in accordance with the Make in India policy, specifying the product's classification as a Class I Local Supplier, Class II Local Supplier, or Non - Local Supplier.
21. The bidder, if applicable, may submit a valid Udyam Registration Certificate issued by the Ministry of Micro, Small and Medium Enterprises (MSME).
22. The bidder, if applicable, may submit a valid Startup Recognition Certificate issued by the Department for Promotion of Industry and Internal Trade (DPIIT).
23. If there is any contradiction in the eligibility criteria or terms and conditions compared to GeM, the criteria specified in the Annexure I document will supersede the GeM criteria.
24. Any clarification regarding this tender can also be sought through email at project.edp-sb@spicesboard.gov.in.
25. Warranty and Maintenance support: The warranty of **all items** shall start from the date of acceptance of the product.
 - a. Bidder shall provide **comprehensive on-site warranty** for all hardware equipment supplied through this bid from the date of acceptance for all items.
 - b. The products shall be deemed accepted only after verification and confirmation by the Board that they fully comply with all technical specifications, required certificates, warranty and the terms and conditions stipulated in the tender.
 - c. Service calls shall be attended within 2 hours of reporting during business hours (09.00 AM to 06.00 PM on week days) and within 04 hours during non-business hours (06:00 PM to 09:00 AM on all working days) and within 24 hours on non-working days and holidays.
 - d. OEM support shall be provided on all days.

Deputy Director (EDP)

(Hindi version follows)

Annexure II: Checklist and Format for Submission of Supporting Documents

Bidders shall upload duly filled Annexure II, followed by supporting documents, as a single consolidated document on GeM under “Certificate (Requested in ATC)”, and mention the corresponding page number(s) of the uploaded document in Annexure II against each Tender Clause.

#	Tender Clause	Description	Page Number
1	2.1	GST Certificate	
2	4.3	Bid-specific Manufacturer Authorization Form (MAF) by OEM	
3	4.4	Annexure III – Technical Compliance sheet along with Technical datasheets and / or brochures.	
4	4.10	Contact details of Bidder & OEM and Escalation matrix	
5	4.11	Office & service center details of OEM/Authorized agency in the Consignee State. In case of an Authorized Agency, documentary proof provided by the OEM or OEM official website link confirming the service support center.	
6	4.12	Bidder undertaking for the comprehensive warranty for the offered products for the period specified in the tender	
7	4.13	Valid ISO certificates (ISO 9001 & 14001) of OEM	
8	4.14	Product certifications (Energy Star, EPR, RoHS, BIS etc.)	
9	4.15	Bid conditions acceptance letter on letterhead, confirming compliance with the bid document, ATC, and all corrigenda issued.	
10	4.16	Details of Hardware diagnostics and performance monitoring tools provided by OEM	
11	4.20	self-declaration of the local content for the offered product (Class I / Class II / Non- Local Supplier)	
12	4.21	Udyam Registration Certificate issued by MSME (Optional)	
13	4.22	Startup Recognition Certificate DPIIT (Optional)	

#	Tender Clause	Description
12	2.2	Documents to prove experience in supply and installation of IT products during the last 3 financial years.

#	Work order details (Issued by, Order No, date)	Contract Value	Work Order (Page No)	* Project Completion (Page No)
12.1				
12.2				

* Project completion certificate / letter from the client as a proof of successful implementation.

Annexure III : Technical Compliance sheet & OEM Online Support Information

1. Make & Model of offered products:

2. Technical Specification of offered product:

Feature	Specification	Specification of offered product	Details of deviation (if any)
form factor	2U rack		
Processor family	Intel Xeon Processors (Silver or Gold series with launch year 2023 or above)		
Processor Sockets	2		
Total Cores	16 or above		
Base Frequency	3 GHz or above		
Cache	30MB or above		
RAM	DDR5 RAM, Minimum 32 GB (Expandable up to 128 GB or higher)		
Internal Storage	Three 512GB NVMe SSDs - Configure RAID 5 to get ~1TB storage.		
Hard Disk Drive	Four 8TB SAS (7.2K), Hot Plug Options, Configure RAID 5 with Hot Spare		
RAID controller	Should support RAID 0, 1, 5, 6, 10. Controller supports both SSD and SAS drives		
Network Adapter	Dual Gigabit Ethernet ports / 10GbE NIC		
Expansion Slots	Support for PCIe slots for additional storage, network cards, or GPUs		
Power Supply	Dual PSU for redundancy		
OS	Windows Server 2025 Standard (Volume License), to be installed and configured as a Hyper-V host.		
Client Access License(CAL)	User Client Access License (CAL) – 50Nos		

Onsite Warranty	5 years Warranty with 24x7 Technical Support and Assistance		
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3. OEM's website link of data sheet/specifications of the offered model:
4. OEM's website link for online support registration:
5. OEM's website link for online hardware diagnostics facility:
6. OEM's website link for warranty verification:
7. OEM's website link to download Driver software for the quoted model: